



PINBALLZ 2019 GUEST EXPERIENCE SURVEY SWEEPSTAKES - OFFICIAL RULES

NO PURCHASE NECESSARY TO ENTER OR WIN. MAKING A PURCHASE OR PAYMENT OF ANY KIND WILL NOT INCREASE YOUR CHANCES OF WINNING. VOID WHERE PROHIBITED OR RESTRICTED BY LAW.

1. **PROMOTION DESCRIPTION:** The Pinballz 2019 Guest Experience Survey Sweepstakes ("Sweepstakes") occurs monthly, according to the Promotion Entry Schedule chart below; beginning August 20, 2019 at 12:00:01 a.m. Central Time and ending December 31, 2019 at 11:59:59 p.m. Central Time. Participants may enter once during each listed "Promotion Period".

The sponsor of this Sweepstakes is SPOHN AND ASSOCIATES INC. dba PINBALLZ ("Sponsor"). By participating in the Sweepstakes, each Entrant unconditionally accepts and agrees to comply with and abide by these Official Rules and the decisions of Sponsor, which shall be final and binding in all respects. Sponsor is responsible for the collection, submission or processing of Entries and the overall administration of the Sweepstakes. Entrants should look solely to Sponsor with any questions, comments or problems related to the Sweepstakes. Sponsor may be reached by email at INFO@PINBALLZARCADE.COM during the Promotion Period.

2. **ELIGIBILITY:** Open to legal residents of Texas who are 18 or older as of the first day of each "Promotion Period" listed on the "PROMOTION ENTRY SCHEDULE" below (the "Entrant"). Sponsor, and their respective parents, subsidiaries, affiliates, distributors, retailers, sales representatives, advertising and promotion agencies and each of their respective officers, directors and employees (the "Promotion Entities"), are ineligible to enter the Sweepstakes or win a prize. Household Members and Immediate Family Members of such individuals are also not eligible to enter or win. "Household Members" shall mean those people who share the same residence at least three months a year. "Immediate Family Members" shall mean parents, stepparents, legal guardians, children, step-children, siblings, step-siblings, or spouses. This Sweepstakes is subject to all applicable federal, state and local laws and regulations and is void where prohibited or restricted by law.



3. HOW TO ENTER: Enter the Sweepstakes during the Promotion Period online by visiting and completing the Pinballz Guest Experience Survey, which can be found on the following website at <https://go.pinballz.com/survey>.

Alternatively, any eligible person may enter the drawing by hand-printing their full name, street address (no P.O. Boxes), city, state, zip code, home telephone number, email address and age on a 3½" X 5" postcard and mailing it, first-class U.S. postage prepaid, inside a standard #10 size business envelope with a handwritten address to: Spohn and Associates inc. dba Pinballz Guest Experience Survey Sweepstakes, 8940 Research Blvd. Suite 300, Austin, TX 78758. All mail-in entries must be postmarked on or before the last day of a Promotion Period and received by the 7th day of the immediately following period for entry into that period's drawing. If the last day of a period and/or the 7th day of the immediately following period falls on a Sunday or a government Holiday, the entry may be postmarked or received (as appropriate) on the immediately following business day. Entries must be submitted individually in each envelope with the entry address handwritten thereon. No mechanical reproductions or facsimiles will be accepted. Any alterations or forged entries will void the entry. Any entries not received in envelopes will be disqualified. Any professionally or mechanically printed entry forms other than those handwritten on a plain 3½" X 5" postcard will be disqualified. Illegible, incomplete, mechanically reproduced, multiple or automated entries, and entries by ineligible individuals will be disqualified. Lost, late, misdirected, mutilated or postage-due entries will not be considered. Each postcard-envelope entry must be mailed separately in a #10 size business envelope with a handwritten address.

Limit only one (1) entry per person or household each monthly Promotion Period, regardless of method of entry. Entries received for a given period's drawings will not be retained for subsequent periods' drawings.

Automated or robotic Entries submitted by individuals or organizations will be disqualified. Internet entry must be made by the Entrant. Any attempt by Entrant to obtain more than the stated number of Entries by using multiple/different email addresses, identities, registrations, logins or any other methods, including, but not limited to, commercial contest/sweepstakes subscription notification and/or entering services, will void Entrant's Entries and that Entrant may be disqualified. Final eligibility for the award of any prize is subject to eligibility verification as set forth below. All Entries must be posted by the end of the Promotion Period in order to participate. Sponsor's database clock will be the official timekeeper for this Sweepstakes.



4. PROMOTION ENTRY SCHEDULE

Entry Period Start Date: 12:00:01 AM CT on	Entry Period End Date: 11:59:59 PM CT on
8/1/19	8/31/19
9/1/19	9/30/19
10/1/19	10/31/19
11/1/19	11/30/19
12/1/19	12/31/19

5. PRIZES:

One (1) winner per Promotion Period will receive one (1) \$25 Pinballz Game Card (approximate retail value or "ARV": \$25)

Only one prize per person and per household will be awarded. Gift cards and gift certificates are subject to the terms and conditions of the issuer. Prizes cannot be transferred, redeemed for cash or substituted by winner. Sponsor reserves the right in its sole and absolute discretion to award a substitute prize of equal or greater value if a prize described in these Official Rules is unavailable or cannot be awarded, in whole or in part, for any reason. The ARV of the prize represents Sponsor's good faith determination. That determination is final and binding and cannot be appealed. If the actual value of the prize turns out to be less than the stated ARV, the difference will not be awarded in cash. Sponsor makes no representation or warranty concerning the appearance, safety or performance of any prize awarded. Restrictions, conditions, and limitations may apply. Sponsor will not replace any lost or stolen prize items.

This Sweepstakes is open to legal residents of Texas and Prize will only be awarded and/or delivered to addresses within said locations. All federal, state and/or local taxes, fees, and surcharges are the sole responsibility of the prize winner. Failure to comply with the Official Rules will result in forfeiture of the prize.

6. WINNER SELECTION: One (1) Winner of the Sweepstakes will be selected per monthly Promotion Period. The random drawings will be conducted on or about the tenth day of the immediately following Promotion Period by Sponsor or its designated representatives, whose decisions are final. Odds of winning will vary depending on the number of eligible Entries received.



7. WINNER NOTIFICATION: Winner will be notified by email at the email address provided in the Entry Information within approximately one week of each random drawing. Potential Winner must accept a prize by email as directed by Sponsor within five (5) days of notification. Sponsor is not responsible for any delay or failure to receive notification for any reason, including inactive email account(s), technical difficulties associated therewith, or Winner's failure to adequately monitor any email account.

Any winner notification not responded to or returned as undeliverable may result in prize forfeiture. The potential prize winner may be required to sign and return an affidavit of eligibility and release of liability, and a Publicity Release (collectively "the Prize Claim Documents"). No substitution or transfer of a prize is permitted except by Sponsor.

8. PRIVACY: Any personal information supplied by you will be subject to the privacy policy of the Sponsor posted at <https://www.pinballzarcade.com/privacy-policy>. By entering the Sweepstakes, you grant Sponsor permission to share your email address and any other personally identifiable information with the other Sweepstakes Entities for the purpose of administration and prize fulfillment, including use in a publicly available Winners list.

9. LIMITATION OF LIABILITY: Sponsor assumes no responsibility or liability for (a) any incorrect or inaccurate entry information, or for any faulty or failed electronic data transmissions; (b) any unauthorized access to, or theft, destruction or alteration of entries at any point in the operation of this Sweepstakes; (c) any technical malfunction, failure, error, omission, interruption, deletion, defect, delay in operation or communications line failure, regardless of cause, with regard to any equipment, systems, networks, lines, satellites, servers, camera, computers or providers utilized in any aspect of the operation of the Sweepstakes; (d) inaccessibility or unavailability of any network or wireless service, the Internet or website or any combination thereof; (e) suspended or discontinued Internet, wireless or landline phone service; or (f) any injury or damage to participant's or to any other person's computer or mobile device which may be related to or resulting from any attempt to participate in the Sweepstakes or download of any materials in the Sweepstakes.

If, for any reason, the Sweepstakes is not capable of running as planned for reasons which may include without limitation, infection by computer virus, tampering, unauthorized intervention, fraud, technical failures, or any other causes which may corrupt or affect the administration, security, fairness, integrity or proper conduct of this Sweepstakes, the Sponsor reserves the right at its sole discretion to cancel, terminate, modify or suspend the Sweepstakes in whole or in part. In such event, Sponsor shall immediately suspend all drawings and prize awards, and Sponsor reserves the right to award any remaining prizes (up to the total ARV as set forth in these Official Rules) in a manner deemed fair and equitable by Sponsor. Sponsor and Released Parties shall not have any further liability to any participant in connection with the Sweepstakes.



10. WINNER LIST/OFFICIAL RULES: To obtain a copy of the Winner List or a copy of these Official Rules, send your request along with a stamped, self-addressed envelope to PINBALLZ, ATTN: SURVEY SWEEPSTAKES WINNER LIST at 8940 RESEARCH BLVD. SUITE 300, AUSTIN, TX 78758. Requests for the names of the winners must be received no later than the 15th of the Promotion Period immediately following.

11. SPONSOR: SPOHN AND ASSOCIATES INC. dba PINBALLZ, 8940 RESEARCH BLVD. SUITE 300, AUSTIN, TX 78758, INFO@PINBALLZARCADE.COM